

# Terms & Conditions for Murder Mystery

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- We would require full payment and final chargeable numbers 3 weeks before the event. If we do not receive full payment we have the right to cancel the event or cancel the booking.
- Full payment will be retained as a cancellation fee if the event is not cancelled 3 weeks before the event. A full refund is available if cancellation is made 3 weeks before the event.
- The client shall be liable for any costs incurred by the Hotel as a direct result of improper or disorderly behaviour by any guests attending their function. The Hotel reserves the right to remove guests from the Hotel in these circumstances.
- The client or their guests cannot hold the Hotel - under the 1956 Hoteliers Act, liable for any items left on the Hotel premises after the event, without prior written agreement during or after the event.
- Minimum numbers required to make the event happen is 25. Where numbers cannot be achieved we will move the reservation to the nearest available date.
- In the case of actors, entertainers or accessories failing to perform for the Client on the entertainment date the maximum liability of Argyll Hotel is limited to the amount received before the entertainment date for those services.
- Once timings have been agreed and contracted the Hotel reserves the right to pass on any costs incurred as a direct result of the client failing to comply with these timings. Additionally the Hotel cannot be held responsible for failing to provide contracted meals and services as a result of timings not being upheld.
- The Murder Mystery event is not suitable for children under 16.
- Argyll Hotel reserve the right to cancel the booking by giving at least two weeks' notice (usually longer) and, where possible offering an alternative date.