

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Argyll Guest House



Introduction

Argyll Guest House provides 3- Star Hotel accommodation in Glasgow's City Centre. Whether visiting for business or pleasure, our location is within very close proximity to SSE Hydro, SECC, Kelvingrove Museum and less than a 10 minute bus ride from the main shopping district. The Hotel is situated on an easily navigated road with no incline.

We offer 20 en-suite rooms, 4 of which are on the ground floor. To access other rooms, there are stairways which lead to higher or basement floors. A traditional Scottish breakfast is available right across the street at our Sutherlands restaurant buffet, where we provide a variety of fresh, seasonal meals and cater to a range of dietary requirements.

Our team looks forward to welcoming you. If you have any queries or require assistance, please call us at +44 (0)141 357 5155 or email info@argyllguesthouseglasgow.co.uk

Pre-Arrival

- For further details on how to reach us, please see the "Contact Us" section of our website. You can also plan your journey by car or public transport using www.travelinescotland.com or Google maps. In Google Maps, you can enter your address and ours to get directions. Our postcode is G3 7TH.
- The nearest bus stop is 350 feet from the Guest House. If arriving by bus number 3 or 77, ask the bus driver for the stop after Derby Street. SimpliCITY buses accommodate one wheelchair and have priority seats.
- The nearest railway station is Exhibition Centre, which is 0.4 miles away (a 10 minute walk). Taxis are available at the station and if you require an accessible taxi, this can be booked in advance. From our hotel, taxis can be booked and usually arrive within 5 minutes.
- The pavement leading to the guest house is paved and there is an accessible parking place less than 200 ft away on Gray Street. (Subject to availability and with accompanying badge)
- The access statement is available in larger print upon request.

Car Parking and Arrival

- On-street parking is available directly in front of the Guest House. There is also a paved disabled parking place less than 200 ft away, on Gray Street. (Subject to availability and with accompanying badge). Free parking is between 6PM to 8AM and all day Saturday and Sunday.
- Resident visitor vouchers can be purchased through our receptionist for a lower price than paying directly at the meter.
- At night there are street lights and our own building lanterns that are located near our front door.
- There are 6 steps to the front door with wrought iron hand rails on both sides.
- The front door is 894 mm or 35.5 inches wide.
- Assistance can be given with luggage

Welcome Area

- Guests are welcomed in our small lounge directly across the street, where they are asked to register. Seating is available with one 2-seater chair with arms, and two upright, single chairs with arms.
- For severe mobility issues, please advise us at least 24 hours in advance of your arrival. Once your driver lets us know that you have arrived, we will do the registration process right next to your accommodation. Assistance can be given with your luggage.
- The flooring is fully carpeted and the area is lit.
- Breakfast is served at 7:00AM to 9:30AM at our Sutherlands Restaurant. You can verify if your package includes breakfast by speaking with the receptionist.
- Should you require room service, there is a £5 per tray supplement.

Bedrooms



One of our most accessible ground floor rooms. Room size and beds vary.

- There are five rooms on the ground floor which vary from twin, double, triple and quadruple beds. Two of these rooms are family rooms.
- The most accessible room has one double bed, one single bed and two arm chairs with coffee table. This room would be convenient for use with an accompanying assistant. Access to this room is step free after entering the front door.

Bedrooms continued



Tartan themed decor.

- The room number placed on door is raised.
- The door to this room is 762 mm or 30 inches.
- Furniture can be rearranged in ground floor rooms.
- The height of the ground floor beds from the top of the mattress to the floor is 584 mm or 23 inches.
- Ground floor rooms offer: Lighting as above, good colour contrast between the walls and floor, walls and doors, bedside lamps, carpeting throughout except in en-suite tiled bathrooms, wide-screen televisions with remote controls, subtitles.
- Polyester pillows can be booked in advance.

Bathrooms, Shower-rooms & Toilets (Ensuite) All ground floor rooms have en-suite bathrooms. They offer the following:



Bathrooms continued

- Door opening width to the most accessible room's bathroom is 762 mm or 30 inches.
- There is a level entry to the bathroom with a slight 76 mm or 3inch raised lip to shower.
- The toilet height is 431 mm or 17 inches.
- The height of washbasin is 774mm or 30.5 inches.
- Shower stools, non-slip mats and suction shower hand grips are available upon request before booking.
- Very well lit with spotlights, sensor light mirror.
- High contrast between black floors and white walls. The door and towel are white.
- The taps on the shower vary between a level thermostat and a dial thermostat. The sink taps are levers.
- Bathroom floors are tiled in black colour.

Public Areas - Halls, Stairs, Landings, Corridors

- Hallway is lit using a combination of wall lights and strip lights.
- The floor surface is carpeted in a tartan plaid print.
- If your room is on the ground floor, there is no need to go to the basement floor as there are no facilities there and only bedrooms. There are a continuous flight of 15 steps to the basement floor with a handrail on one side. Caution must be taken when accessing the stairs.

Dining Room

- The restaurant is open for breakfast and on select nights for dinner.
- The dining room is situated across the road at the Sutherlands restaurant. Access to the restaurant is located by entering the Argyll Hotel with a 5 step entrance, then taking the lift (elevator) to the basement floor.
- The width of the door entrance is 787 mm or 31 inches.
- The flooring is carpeted.
- We cater to varying dietary requirements.
- Room service breakfast is available at £5 per tray. This can be arranged by calling the reception desk from the telephone in your room.

Contact Information



Address (Inc
postcode): 970 Sauchiehall Street, Glasgow, G3 7TQ

Telephone: +44 141 357 5155

Email: info@argyllguesthouseglasgow.co.uk

Website: www.argyllguesthouseglasgow.co.uk

Hours Of Operation: Open always.

Local Equipment Hire: Mobility Solutions Glasgow 75 Hawthorn Street Glasgow G22 6HY

Local Accessible Taxi: Taxis can be easily booked through hotel. Other taxi companies include: Hampden Cabs +441413325050 Glasgow Taxis +441414297070

Local Public Transport: SimpliCITY bus